

ADVANCE YOUR CAREER AND BECOME THE TEAM COACH YOUR TEAM NEEDS!

A structured, evidence-based process + a team coach = better teams and better care.

Improvement and change starts with you. Taking a small step forward gets you on your way to achieving your goals and improving your teams' wellbeing and the experience of your patients.

We have been focusing on microsystems - the smallest replicable unit within a system - for 20 years. We spend our time: researching, testing, teaching and coaching ways to make improvement easier and more effective.

In the Team Coaching Program (TCP), the applied theory of team coaching comes to life with the coach learning and practicing helping individual multidisciplinary team members successfully work together to achieve their improvement goals and become a "high-performing" multidisciplinary team that provides and improves care and services for those we serve.

TCP is ideal for coaches of teams, improvement team leaders or facilitators, leaders/managers at all levels, health professional educators, patients, families, and quality improvement staff.

Faculty:

- · Marjorie M. Godfrey, PhD, MS, BSN, FAAN Read bio
- Ian McIntosh Read bio
- · Caroline Eadson Read bio

Session 1: Tuesday, September 3, 2024

Session 2: Monday, September 30 - Thursday, October 3, 2024 (In-person, New London Inn, New London, New Hampshire)

Session 3: Tuesday, November 5, 2024

Special Measurement Session: Wednesday, December 3, 2024 (One-hour)

Session 4: Tuesday, December 10, 2024 **Session 5:** Tuesday, January 14, 2025

*Virtual sessions 1:30-5 pm ET

\$3,600 per person. Does not include books (~\$250), travel (transportation/hotel), and on-site costs (~\$400). Discounts for groups over 5.

Registration deadline - July 16

REGISTER







WHAT YOU GAIN:

- Fundamentals in applied clinical microsystem theory and practice.
- A structured organized process (The Team Coaching Model) for coaching interprofessional teams who are working to improve healthcare, communication, relationships, and team dynamics.
- Team coaching skills and capabilities to advance leadership.
- Access to ImproveApp to track improvement and assess quality improvement knowledge and skills and team resilience and wellbeing.
- · An individualized coaching plan.
- 1:1 time with program faculty.
- Access to a password-protected Canvas site.
- Connections with a cohort of other professionals to support your learning and networking.
- Access to a workbook and printed and digital worksheets.
- · A certificate of completion.
- A digital badge to share your achievement with your colleagues on LinkedIn, your website and other social media.
- Waived application fee to become a Novice 1 Credentialed Team Coach.

